BHIPP Support for Emergency Departments

BHIPP now offers services to emergency medicine professionals! We encourage emergency department (ED) physicians and team members to contact us for assistance with their pediatric patients who are experiencing a mental health crisis.

Consultation with Child and Adolescent Psychiatrists:
Child mental health specialists are available Monday - Friday, 9am-5pm (except major holidays) to provide telephone consultation to ED providers. Topics for consultation may include:
- Diagnostic clarification
- Treatment recommendations
- Medication review and management
- Ongoing case review as needed for patients awaiting admission/disposition

Care Coordination:
The BHIPP Care Coordinator will communicate with the patient's primary care provider regarding their ED visit and discharge plan. In addition, they will help connect your patient with needed mental health and social services, including but not limited to:
- Mental health and substance use treatment
- Self-help services and/or peer support
- Legal aid services
- Social services programs who offer assistance for housing, food stamps, financial assistance, employment, childcare, etc.

Resource and Referral Networking:
Resource and referral networking to help identify local resources tailored to the patient, including information about insurances accepted and current wait times.

Training & Education:
Earn free CME and CEU credit through webinar trainings on pediatric behavioral health skills for emergency room physicians and team members. Training opportunities are informed by current data and literature on pediatric mental health care and will be responsive to needs of providers and the families they work with.

Before you call the consultation line
Be prepared to provide information about the patient's background, presenting symptoms, behavior and treatment in the ED, current and past psychiatric treatment, the patient's PCP, health insurance, and family contact information.